

Hurricane Ian

Through the Lens of Human Services





Lee County
Roger Mercado



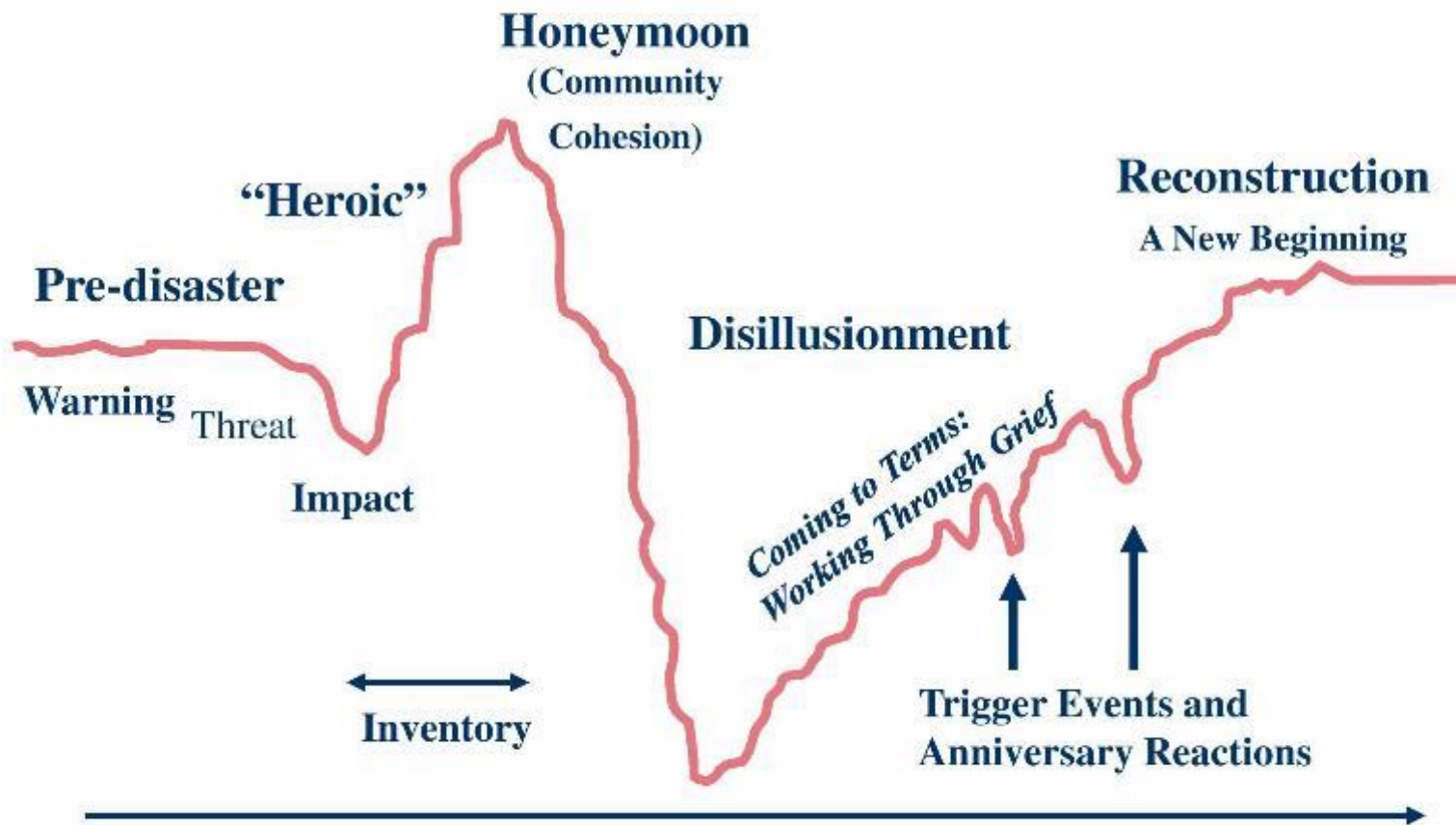
Desoto County
Mandy Hines



Charlotte County
Carrie Walsh



Typical Phases of Disaster



Phases of a
Disaster

Lee County

- County population: 822,453
- Median age: 48.9
- Municipalities: City of Fort Myers, Fort Myers Beach, Bonita Springs, Cape Coral, Estero, Sanibel
- Tornado in January 2022
- Human & Veteran Services Department
 - Department structure
 - Size



Desoto County

- County population: 35,312
- Median age: 40.9
- Municipalities: Arcadia
- Human Services Department
 - Department structure
 - Size



Charlotte County

- County population: 202,661
- Median age: 59.7
- Municipalities: Punta Gorda
- Tornado in January 2022
- Human & Veteran Services Department
 - Neighborhood Services
 - Intake Services
 - Aging & Adult Services
 - Veteran Services



PREPARATION & RESPONSE

- Pre-storm Framework
 - Community Partnerships
 - Client assessment tools, provider surveys, MARC
 - Outreach
- During & Response
 - COAD
 - Mass Care
 - EOC Representation
 - Call Center
 - Disaster Shelter Case Management
 - State/Federal Partners



POST-STORM RESPONSE



- Multi-Agency Collaboration
 - Local, State and Federal Partners
 - Disaster Shelter Demobilization
 - Outreach
 - Coordinated Entry
 - COAD/VRC Activation
 - Stress Support for Staff
 - NGO meetings



- Transition to Recovery
 - Determine and Align Resources
 - Demobilize Mass Feeding/PODS
 - Survey Residents/Unmet Needs
 - Townhalls
 - FEMA and FDEM Collaboration
 - FEMA Direct Housing
 - FDEM Non-Congregate Sheltering



LONG-TERM RECOVERY

- Establish Long-Term Recovery Task Force
- Create Long-Term Recovery Plan
- Create Unmet Needs LTR
- FEMA IRC

KEY TAKEAWAYS



A satellite image of the Earth showing a large hurricane system over the Florida peninsula. The hurricane is characterized by a dense, swirling cloud structure with a distinct eye. The surrounding ocean is a deep blue, and the landmasses are visible in shades of green and brown. The text "THANK YOU" is overlaid in the center of the image.

THANK YOU

Roger Mercado
Lee County Human Services Director
rmercado@leegov.com

Carrie Walsh
Charlotte County Human Services Director
carrie.walsh@charlottecountyfl.gov

Mandy Hines
Desoto County Administrator
m.hines@desotobocc.com