



# GLOBAL CARE & CLEANLINESS COMMITMENT



## SAFETY FIRST, WELLBEING ALWAYS

I hope you, your family and loved ones are staying healthy and well.

Our priority for welcoming guests, customers, and colleagues back is doing it with your safety and wellbeing in mind.

Mark Hoplamazian  
**President and Chief  
Executive Officer**  
Hyatt Hotels Corporation

Mark

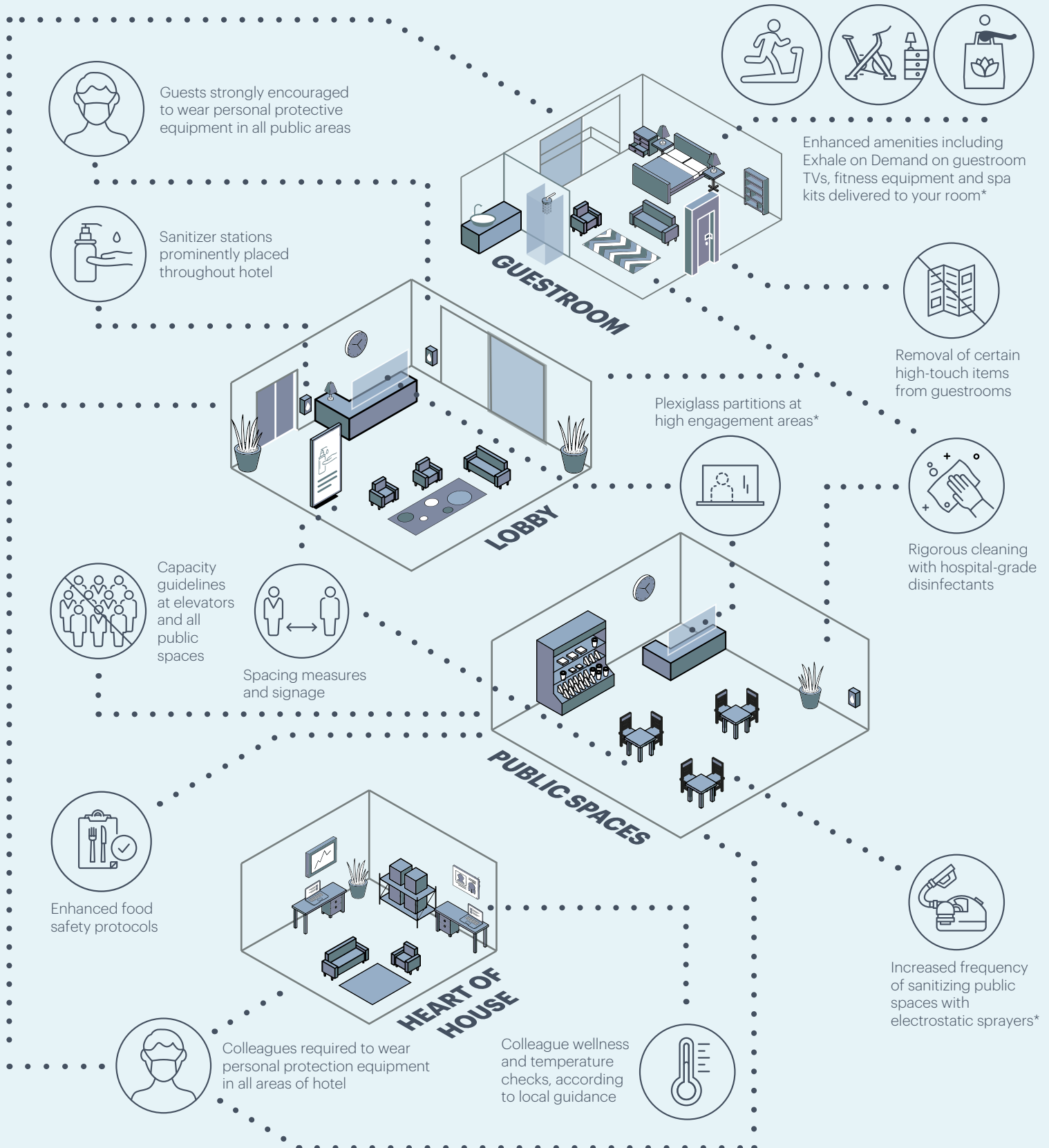
Our purpose at Hyatt—to care for people so they can be their best—is guiding our decisions as we support you and your time with us.

Hyatt's Global Care & Cleanliness Commitment builds on our existing rigorous safety and cleanliness protocols and includes:



# CLEANLINESS AND SAFETY: CARING FOR OUR GUESTS AND COLLEAGUES

Additional measures are being taken in an effort to ensure the peace of mind and safety of you and our colleagues.\*



\*Use varies by hotel

# LESS CONTACT, MORE CARE

New and enhanced digital amenities in the World of Hyatt app can put you in control of how you connect with us.\*



Contactless  
check-in,  
checkout and  
hotel stay bill



Mobile Entry



Food and  
beverage  
mobile  
ordering

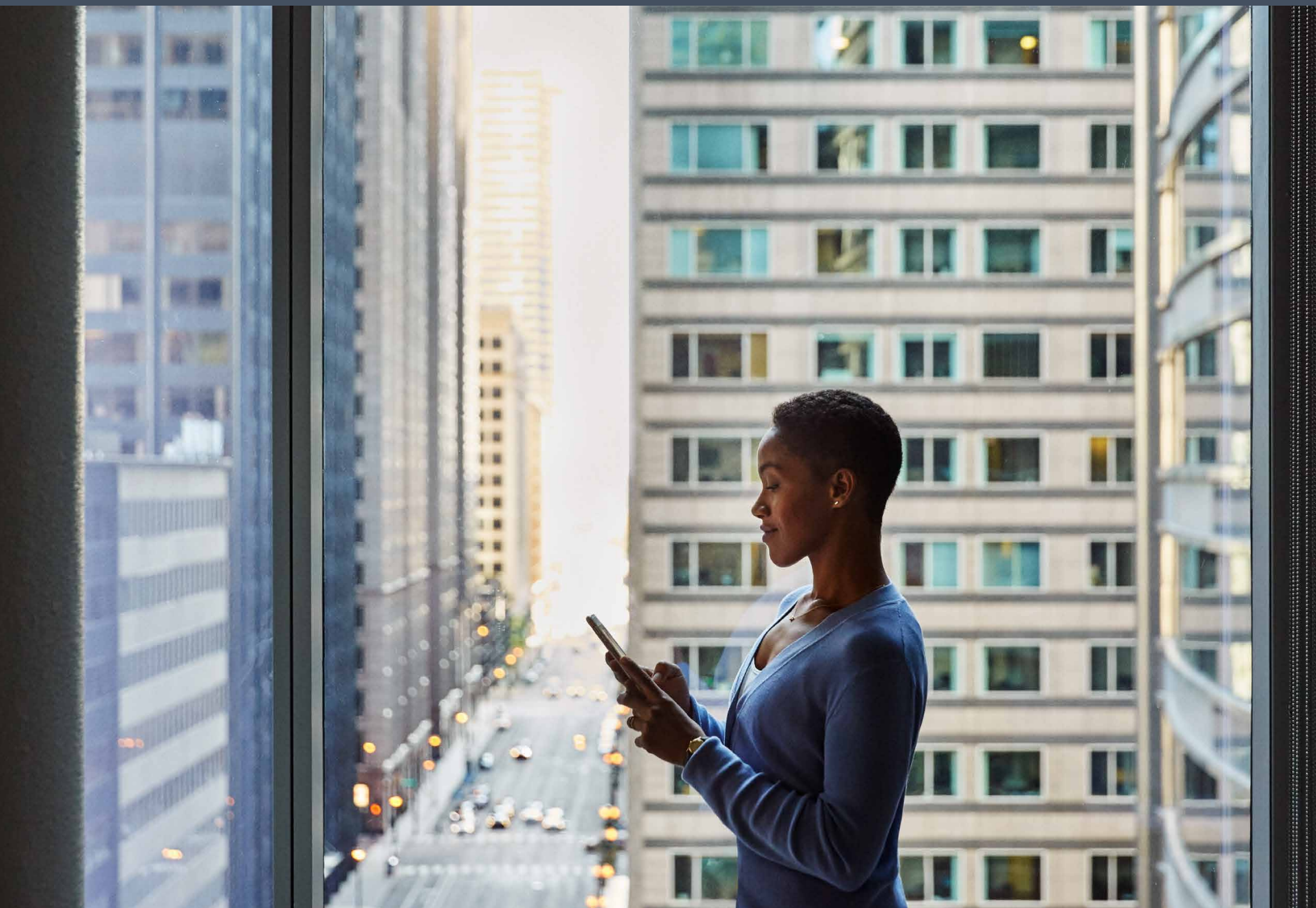


Request items  
to your room



In-room  
Chromecast

\*Availability varies by hotel.



# WELLBEING WHERE YOU ARE

Our commitment also focuses on a more holistic sense of wellbeing including digital experiences designed to help you feel, fuel and function from the comfort and convenience of your guestroom, home or transit in-between.



Curated  
meditations  
from Headspace  
in the World of  
Hyatt app



Workout in-room with  
Exhale on Demand



Virtually connect with Hyatt  
colleagues until we can be  
together again.  
[hyatt.com/together](https://hyatt.com/together)

hyatt.com/care-and-cleanliness



TIMELESS PORTFOLIO

PARK HYATT®

M/RAVAL

GRAND  
HYATT



HYATT



BOUNDLESS PORTFOLIO

ANDAZ

Alila



HYATT  
CENTRIC

exhale  
SPA + FITNESS

INDEPENDENT COLLECTIONS



joie de vivre  
HOTELS & RESORTS

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