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## INFORMATION FOR VACATION RENTALS

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PURSUANT TO EXECUTIVE ORDER 20-123 AS ISSUED MAY 15, 2020

### RECOMMENDED SAFETY MEASURES

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**Effective May 18, 2020, the following measures are recommended as minimum standards for vacation rentals that are accepting reservations and guests for any length of stay:**

- Maintain adequate time between the conclusion of a guest stay and the check-in of the next guest stay for appropriate cleaning and sanitation.
- Clean and disinfect all frequently-touched surfaces in the property between each guest stay.
- Wash all linens, dishware, and other service items available for use by guests between each guest rental.
- Provide sufficient soap and surface sanitation supplies for guests to utilize in the vacation rental property during the guest's rental period.
- Ensure adequate safety protocols are in place and publicly displayed, in line with CDC guidance, regarding shared or multi-residence amenities such as pools, gyms, and other communal spaces.

### OTHER BEST PRACTICES

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**Effective May 18, 2020, the following best practices are also recommended for vacation rentals that are accepting reservations and guests for any length of stay:**

- Use mobile platforms for customer service and communication with guests, including the acceptance of payments by mobile or electronic methods.
- Minimize direct guest contact with property owners or managers through remote check-in and check-out procedures.
- Post signage or other notices regarding the cleaning practices that are completed prior to each guest stay.
- Display signage or notices to guests in the rental property to frequently remind guests to take steps to prevent the spread of COVID-19, including the wiping and sanitation of touched surfaces.

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