



FAC HURRICANE MICHAEL UPDATE

COUNTY RESOURCES NEEDED

To the counties that were impacted by Hurricane Michael, please stay safe and know that your Association and fellow counties are here for you should you need any help.

For those counties that were not affected by Hurricane Michael, if your county has resources that can help impacted counties, please coordinate with your emergency managers and have them upload availability into Florida Department of Emergency Management's webEOC.

All counties are encouraged to participate in the daily 11:15 a.m. and 5:15 p.m. calls. Your assistance is crucial for quick recovery post-disaster. Call in number is:

(888) 670-3525
6185782491#

Additionally, FEMA has provided a Fact Sheet on public assistance for private property debris removal. To read, please [click here](#).

Resources

[FAC Hurricane Information](#)
[FloridaDisaster.org](#)
[GetAPlan.com](#)

State Emergency Assistance
Line: 1-800-342-3557

[Request for Emergency Declaration](#)
[Executive Order 18-276](#)
[FDOT Emergency Order](#)
[FDOT Emergency Road Use Permit](#)
[Map: Hurricane Michael](#)
[Power Outages](#)
[Hurricane Michael Imagery](#)

Conference Call Numbers:

11:15 AM / 5:15 PM EOC
Briefing
(888) 670-3525
6185782491#

Hurricane Relief Efforts

Beside assistance from your emergency management departments, work with your communities to coordinate donation drop off centers at fire house, county offices, or houses of workshop for supplies to be deliver to those directly impacted by Hurricane Michael. They are in need of: non-perishable packaged or canned goods, disinfectants, flashlights, batteries, first aid kits, snack foods, or paper products.

FAC OFFICE IS AVAILABLE - The FAC office is your office

The FAC office is online and at your disposal should you need space to work from in the days and weeks to come. Please contact FAC Executive Director, Ginger Delegal, at (850) 294-9295 to coordinate.

NACO Resources:

As Hurricane Michael has passed, NACo is providing a suite of county-specific natural disaster resources through the NACo Disaster Resilience Toolkit for Counties, available as part of the IBTS Online Help and Advice for Natural Disasters (OnHAND) website.

<https://ibtsonhand.org/naco/>

All Call for Local Heroes!

We want to highlight local heroes! Send us your photos and videos of your county in action before, during and after the storm. Please send to jlaxner@flcounties.com.



UPDATE YOUR MOBILE NUMBER

Evacuations

- The State Emergency Response Team estimates that more than 375,000 Floridians were ordered to evacuate.

Shelters

- Currently 30 shelters are open with a population of approximately 4,381.
- Visit <https://www.floridadisaster.org/shelter-status/> to find information on shelters in your area. This site is being updated as shelters open throughout the day.

Utilities

- 2,000 personnel are working to restore cell service and communications in the impacted areas.
- Prior to Hurricane Michael's impact, Governor Scott called on every local government to immediately confirm their mutual aid agreements between investor-owned utilities, municipals and co-ops are in place and effective so there is no delay in power restoration for Floridians. These agreements allow municipal utilities to receive aid from investor-owned utilities and co-ops as they work to restore power to customers. Without these agreements in place ahead of time, power restoration will be delayed. To view the full list of Florida utilities with agreements in place, click [HERE](#).
- The current power outage as of 3:00 p.m. is 389,639.

Military Support

- At Governor Scott's direction, the Florida National Guard has authorized the activation of up to 3,500 Soldiers and Airmen to assist with response efforts, with an emphasis on high water and search and rescue operations.
- Through the Emergency Management Assistance Compact (EMAC), the Florida National Guard has coordinated for 17 aviation assets from 9 other states, including 6 CH-47 Chinook helicopters from the New York, Mississippi, Minnesota and Ohio National Guards

to augment our aviation capabilities, as well as 11 UH-60 Blackhawk helicopters were also coordinated through the New York, Wisconsin, Colorado, Louisiana, Kansas and Arkansas National Guards.

- The Florida National Guard currently has Soldiers and Airmen on orders, and has been tasked with a total of 106 mission, including (but not limited to) the following:
 - Currently staffing four shelters and 21 county Emergency Operations Centers.
 - Supporting a total of 6 Points of Distribution (PODs) throughout Franklin (1), Holmes (1), Gadsden (1) and Leon (3) counties
 - Operating at the State Logistics Readiness Center (SLRC) in Orlando and various Logistics Staging Areas (LSAs) to ensure that we are able to get supplies quickly to those who need them
 - Supporting Mobile Distribution Convoys, and continuing to conduct reconnaissance, search and rescue, and route clearance missions
 - The Florida National Guard has more than 1,000 high water vehicles, 13 helicopters and 16 boats.
 - The Florida National Guard is actively engaged in a multi-agency effort to conduct humanitarian and security missions in the Florida Panhandle. Our Soldiers and Airmen are providing critical capabilities to include road clearance, communication systems, and the delivery and distribution of life-saving supplies.

Law Enforcement

- More than 1,850 State Law Enforcement Officers have been deployed to impacted areas in the Panhandle and Big Bend.
- FWC has set up two command posts; one in Marianna and one in Carrabelle.
- The first wave of 78 officers and five support staff have arrived in the panhandle to join the officers who live and work there normally.
- FWC officers are performing search and rescue, welfare checks, reconnaissance and public safety missions. They are providing aid to areas of greatest need in Franklin, Gulf, Calhoun, Liberty, Bay and Jackson counties.
- The second wave of 60 officers and five support staff have staged at the Florida Public Safety Institute and will deploy to the affected areas at first light Friday morning.
- A third wave of approximately 60 additional officers is currently on standby for deployment.
- Two Special Operations Group teams – one of 15 and one of 18 - have joined National Guard and Florida Fire Service USAR teams to create highly specialized urban search and rescue units to address immediate post-storm rescue needs in storm affected areas and provide post-storm information and assessments.
- The Florida Highway Patrol has activated Alpha / Bravo for field troops throughout the state. This activation will result in regular days off being cancelled and 24-Hour enhanced coverage.
- The Florida Highway Patrol has 600 state troopers assigned to the Panhandle and Big Bend area of Florida to assist with response and recovery.
- The Florida Highway Patrol currently has 24/7 representation within the State Emergency Operations Center coordinating preparation, response and recovery efforts. The Florida Highway Patrol is also staffing numerous County Emergency Operations Centers.
- The Florida Highway Patrol will maintain high visibility on Interstate-10 and other roadways to assist motorists, clear roadways and will routinely check rest areas to assist residents and visitors.
- The Florida Highway Patrol has deployed two MRAPs (high clearance recovery vehicles) to clear trees and debris from Interstate-10 and other main corridors.
- The Florida Highway Patrol has deployed an aircraft with live streaming capabilities to assess response and recovery needs.
- The Florida Highway Patrol has deployed two small unmanned aerial vehicles with livestreaming capabilities to assess road and bridge response and recovery needs.

- The Florida Highway Patrol is providing security escorts to utility crews responding to the recovery area.
- DHSMV's Florida Licensing on Wheels (FLOW) mobiles are on standby to assist customers impacted by the storm.
- FDLE's Mutual Aid Team is coordinating 130 of law enforcement missions assisting local agencies after the storm from escort, evacuation, traffic control, and security details.
- FDLE and other statewide law enforcement partners are working 24-hours at SEOC and in the Pensacola and Tallahassee regions.
- 11 FDLE deployment teams are assisting law enforcement following Hurricane Michael.
- Regional FDLE law enforcement coordination teams (RLECTS) are coordinating with urban search and rescue teams to get into impacted areas.

Safety and Security

- There are more than 1,000 search and rescue personnel deploying to the impacted areas. They are bringing:
 - 11 Urban Search and Rescue teams with more than 400 personnel.
 - 5 fire engine strike teams with 50 fire engines and 110 firefighters.
 - Two Reconnaissance teams.
 - A Florida Fire Forest Service Incident Management Gold Team.
 - 7 swift water rescue teams.
 - 100 ambulances with 220 staff from the state, as well as another 200 ambulances and 280 staff through a contract with FEMA.
- The State of Florida has activated five urban search and rescue task forces and resources to various strategic locations to prepare for response. An additional four task forces from the states of Mississippi and Louisiana will supplement in state teams with operations in the affected areas.
- CFO Jimmy Patronis has activated or placed on alert seven out of eight state Search and Rescue task forces in preparation for Hurricane Michael's landfall.

Transportation & Public Works

- Today, I-10 reopened in both directions.
- FDOT has deploying crews and equipment from around the state to assess damage to, and safety of critical infrastructure, and to clear access to affected areas as soon as possible.
- Governor Scott directed the Florida Department of Transportation (FDOT) to suspend tolls effective immediately in the Northwest Florida region. Tolls will be suspended at the following facilities: Mid-Bay Bridge and Spence Parkway (Okaloosa County), Garcon Point Bridge (Santa Rosa County), Bob Sikes Toll Bridge (Escambia County), and Orchard Pond Parkway (Leon County).
- FDOT has suspended all construction operations from the roadways in the counties under the state of emergency.
- FDOT is coordinating with the Florida Highway Patrol reopening bridges and roadways when clear and safe to travel.
- FDOT issued an Emergency Road Use Permit letter to relieve size and weight restrictions for vehicles responding to Hurricane Michael.
- FDOT issued Weigh Station Bypass letter to allow emergency response vehicles such as utility vehicles and bucket trucks to bypass all FDOT weigh stations.
- FDOT is coordinating with Florida's seaports and airports on the status of their operations.
- FDOT is coordinating with utility companies to coordinate post storm clean-up activities.
- FDOT is coordinating with the Florida Highway Patrol on bridge and roadway closures and detours.
- FDOT crews, in coordination with law enforcement, continue to inspect and assess state

bridges and roadways.

- FL 511 includes a listing of closed state roadways and bridges at fl511.com. This listing continues to be updated as additional state roads are inspected, opened, or closed.

Food and Water

- The state is working to ensure adequate food resources are available for Florida residents impacted by Hurricane Michael, prioritizing based upon need. Specific activities include the following:
 - Approximately 2 million meals ready to eat are prepared to be distributed or have been distributed.
 - Approximately 1 million gallons of water is prepared to be distributed. The state has requested an additional 900 thousand gallons from FEMA.
 - Approximately 40,000 10-pound bags of ice are prepared to be distributed or have been distributed. Approximately 70,000 additional 10-pound bags should arrive in Florida in the coming days.

Public Health and Medical

- Facilities are self-reporting their evacuation status to the agency through the Emergency Status System. You can find the latest status at [@AHCA_FL](https://twitter.com/AHCA_FL).
- The Agency for Health Care Administration (AHCA) is in contact with healthcare facilities to ensure they have the resources they need.
- AHCA will hold a joint call with the Florida Health Care Association and all residential and inpatient healthcare facilities including all areas of the panhandle and east to Jacksonville. AHCA and the Florida Hospital Association will hold a joint call with all hospitals in the panhandle.
- AHCA has activated the Emergency Status System (ESS) for health care facilities in the panhandle to enter their storm preparedness status including generators and utility company information, emergency contacts, and bed availability.
- All nursing homes and assisted living facilities are required to keep residents in a safe environment in an emergency to ensure the protection of resident health, safety, welfare, and comfort.
 - Facilities are required to have a Comprehensive Emergency Management Plan approved and on file with the local emergency management agencies.
 - Nursing facilities all have back-up power that can power medical equipment and refrigeration for medicine and food.
 - Additionally, facilities are required to have an emergency power plan in place to ensure that resident occupied area temperatures do not exceed 81 degrees. These plans include onsite generators, delivered generators, or shifting populations to locations that can maintain comfortable temperatures.
 - As part of licensure, facilities are responsible for the health and safety of their patients.
 - The State is here to serve as a resource to connect facilities to the local emergency management officials to make sure needs are being met.
- AHCA staff has reached out to all hospital CEOs and all residential health care facilities in the panhandle.
- The Department of Elder Affairs continues communication with directors and emergency coordinators at the affected Area Agencies on Aging (AAAs).
- AAAs and Lead Agency staff assisted with getting frail and vulnerable seniors to special needs shelters and also coordinated with other clients to ensure that they were prepared in advance of the storm or had evacuated as appropriate.
- Home-delivered meal recipients in affected areas were provided extra shelf-stable meals.
- The Florida Department of Health (DOH) is actively communicating with ESF-8 leadership in the counties within the area of operations.

- DOH is in contact with hospitals and other health care facilities within the area of operations to determine operational status.
- DOH is monitoring and supporting Special Needs Shelter operations through census reporting and resource support as requested by local emergency operations.
- Critical patients within the impact zone have been air lifted from damaged health care facilities to receiving hospitals.
- DOH has 20 Ambulance Strike Teams and has activated the FEMA ambulance contract for a total of 400 Advanced Life Support (ASL) ambulances to assist with rescue operations, health care facility evacuations, and local EMS augmentation. DOH also has:
 - 50 nurses augmenting local special needs shelter staff;
 - Three federal Disaster Medical Assistant Teams (DMAT) with a total of 105 staff;
 - Activated a hospital augmentation team from the International Medical Corp including 50 nurses, two hospital emergency department teams and one emergency hospital.
- Ambulance strike teams are actively evacuating patients from damaged health care facilities to receiving hospitals. This will continue until all patients have been evacuated to safety.
- To prepare for, respond to, and mitigate any effect of Hurricane Michael, DOH issued an emergency order allowing health care professionals with a valid, unrestricted and unencumbered license in any state, territory, and/or district to render services in Florida during a period not to exceed thirty days (unless extended).
- Today, the Centers for Medicare and Medicaid Services announced steps taken to support Florida in response to Hurricane Michael, including:
 - Temporarily waiving or modifying certain Medicare, Medicaid and CHIP requirements,
 - Making special enrollment periods available for certain individuals seeking health plans offered through the Florida Health Insurance Exchange,
 - Helping patients obtain access to life-saving services such as dialysis.
- The Agency for Persons with Disabilities (APD) is regularly sharing information with waiver support coordinators and providers to ensure the health and safety of the customers the agency serves.
- APD has canceled all guest reservations for the week for William J. Rish Recreational Park in Gulf County. The facility will be closed beginning Tuesday.
- APD is making Hawkins Park in Santa Rosa County available to utility trucks as a staging area.
- APD crews are assessing conditions at Sunland Center in Marianna.
- The Department of Elder Affairs (DOEA) is in contact with the Area Agencies on Aging in Planning and Service Areas 2 and 3, which had the most impacts from the storm.
- DOEA is aware of seven counties in PSA 2 without power and are assisting with clients in Special Needs Shelters.
- Services will continue as normal in both Madison and Jefferson Counties tomorrow. Taylor County staff will be able to prep and deliver meals due to their gas-operated cooking equipment. The freezers and coolers are functional because of the generator, but they are otherwise without power.
- In PSA 3, the AAA office in Leon County remained opened during and following the storm. We are continuing to monitor local service provider activities. In Citrus County, services will resume tomorrow. In Columbia County, the Case Managers are working on post-emergency call-downs with clients and have identified no unmet needs at this time. In Marion County, the meal site, Meals on Wheels routes, and transit lines are all back up and running today. Seniors who were transported to Marion County from Citrus late Tuesday were returned safely home today.
- The Department continues efforts to identify and resolve any unmet needs.
- Restoration efforts are underway at the Clifford C. Sims State Veterans' Nursing Home in Panama City. The home has suffered roof and water damage, but residents and staff remains in good health. The facility is currently on generator power. Restoration efforts are underway and support teams from other State Veterans' Homes are assisting in support and recovery.

- The U.S. Department of Veterans Affairs reports VA Outpatient Clinics in Pensacola, Panama City Beach, Eglin AFB, Marianna, Tallahassee and Perry are closed today. Patient appointments have been rescheduled.
- The following national VA hotlines are available to assist Veterans:
 - Veteran Disaster Hotline: 1-800-507-4571 (24/7 operations)
 - Pharmacy Customer Care: 1-855-574-7288 (8:00 am – 4:30 pm EST)
 - Veterans Benefits Administration Hotline: 1-800-827-1000
 - Vet Center/Counseling: 1-877-WAR-VETS
- The Florida Department of Children and Families (DCF) is working with courts in Florida Panhandle counties to sign blanket travel approvals for all foster parents to evacuate with children in foster care.
- DCF has ordered an early release of food assistance benefits for those Florida residents in the 35 counties included in the emergency order who would have received normal SNAP benefits between now and October 28th.
- A team from FEMA including experts from Homeland Security, the EPA, the Department of Defense, Health and Human Services, and the Army Corps of Engineers is now in Florida and providing federal assistance.

Environmental Protection

- The Florida Department of Environmental Protection (DEP) will begin making secondary contact with high-priority regulated facilities to conduct post storm assessments. Two emergency final orders have been issued to ensure recovery efforts are not hampered or delayed.
- DEP has activated and is closely monitoring StormTracker, a reporting tool for water and waste water facilities to provide updates on their operational status.
- Florida State Parks is deploying strike teams to clear debris and assist individuals in impacted state parks.
- The U.S. Coast Guard in collaboration with the U.S. Environmental Protection Agency (EPA) is conducting fly overs to assess coastal areas.
- An **online tool** for the public to report the location of storm debris in waterways has been deployed and debris has been reported into the system.
- As soon as conditions are safe, the state's beach assessments will begin.
- 235 Disaster Debris Management Sites have been pre-authorized for the counties addressed by the Governor's Executive Order.
- Florida State Park closures can be found at <https://www.floridastateparks.org/StormUpdates>
- DEP's Florida Park Service has opened areas to dry camp for self-contained rigs – usually parking lots without utility connections - at some state parks for evacuees on a first come, first served basis with waived overnight fees. A list of open parks and contact information to check for availability can be found at <https://www.floridastateparks.org/get-involved/storm-assistance>.

Business and Industry

- The Florida Department of Economic Opportunity (DEO) has opened the Business Damage Assessment Survey for businesses impacted by Hurricane Michael. Businesses with damage should complete the survey at <https://www.floridadisaster.biz/BusinessDamageAssessments>
- Businesses can also visit FloridaDisaster.biz to view tips for assessing storm damage and to register to receive updates on storm recovery.
- To help residents and emergency personnel stay connected following the storm, Comcast is opening its network of more than 8,000 Xfinity WiFi hotspots throughout the Florida Panhandle, including Tallahassee, Panama City, Panama City Beach and surrounding areas and the Dothan, Alabama area, to anyone to use for free, including

non-Xfinity customers.

- The state has opened the Private Sector Hotline at (850) 815-4925. The hotline is available for business inquiries about the storm, preparedness information and post-impact information.
- DEO continues to coordinate with CareerSource Florida, local workforce boards, and other public-private partners.
- VISIT Florida has activated the Expedia/VISIT Florida Hotel Accommodation Web Portal to support evacuation orders. Visit www.expedia.com/florida to find available hotel rooms.
- Airbnb Open Homes is now active in Alabama, Florida and Georgia in response to Hurricane Michael. Over 150 Airbnb community members have opened their homes at no cost to evacuees and first responders thus far.
Visit www.airbnb.com/HurricaneMichael for open homes.
- Members of the Florida Restaurant and Lodging Association in the Tallahassee area are providing meals and lodging for first responders.
- The Florida Retail Federation and the Florida Restaurant and Lodging Association continue to share disaster preparedness information with their business affiliates.
- The Department of Business and Professional Regulation (DBPR) offers a Hurricane Guide with information about hurricane preparedness, what to do as a storm approaches, disaster recovery, and helpful hurricane-related resources. DBPR has shared the Guide on social media and it is available at http://www.myfloridalicense.com/dbpr/documents/HurricaneGuide_web.pdf.

Education

The Florida Department of Education (FDOE) is in contact with school districts, state colleges and universities for updates and to determine needs before, during and after emergency events. All school districts, colleges and universities are monitoring Hurricane Michael and collaborating with local emergency preparedness officials to make decisions that ensure student and staff safety.

The following school districts have announced closures:

- Bay will be closed until further notice.
- Calhoun will be closed until further notice.
- Florida A&M High will be closed Tuesday (10/9) – Friday (10/12).
- Florida State University Schools (Florida High) will be closed Tuesday (10/9) – Friday (10/12).
- Franklin will be closed until further notice.
- Gadsden will be closed Tuesday (10/9) – Friday (10/12).
- Gulf will be closed Tuesday (10/9) – Friday (10/12) and will re-open after Fall Break, on Wednesday, 10/17.
- Holmes will be closed Tuesday (10/9) – Friday (10/12).
- Jackson will be closed until further notice.
- Jefferson will be closed through Friday (10/12).
- Leon will be closed Tuesday (10/9) – Friday (10/12).
- Liberty will be closed through Friday (10/12).
- Madison will be closed through Friday (10/12).
- Taylor will be closed through Friday (10/12).
- Wakulla will be closed Tuesday (10/9) – Friday (10/12).
- Walton will be closed Tuesday (10/9)– Friday (10/12).
- Washington will be closed through Friday (10/12).

The following state colleges and universities have announced closures:

- Chipola College will be closed through Friday (10/12).
- Florida A&M University will be closed Tuesday (10/9) – Friday (10/12).
- Florida State University will be closed Tuesday (10/9) – Friday (10/12).

- Gulf Coast State College will be closed through Friday (10/12).
- Tallahassee Community College will be closed Tuesday (10/9) through Friday, 10/12.

The following Division of Blind Services (DBS) and Division of Vocational Rehabilitation (DVR) offices are closed through Friday (10/12):

- Alachua (DVR): 2610 NW 43rd Street, Gainesville
- Alachua (DBS): 3620 NW 43rd Street, Gainesville
- Bay (DVR & DBS): 2505 West 15th Street, Panama City
- Citrus (DVR): 204 South Apopka Avenue, Inverness
- Columbia (DVR): 1389 U.S. Highway 90 West, Lake City
- Dixie (DVR): 25821 SE 19 Highway, Old Town
- Escambia (DVR & DBS): 600 University Office Boulevard, Pensacola
- Gadsden (DVR): 305 West Crawford Street, Quincy
- Hernando (DVR): 7361 Forest Oaks Boulevard, Spring Hill
- Hillsborough (DVR): 9215 North Florida Avenue, Tampa
- Hillsborough (DVR): 510 Vonderburg Drive, Brandon
- Hillsborough (DVR): 1702 South Alexander Street, Plant City
- Hillsborough (DVR, DBS & Migrant Worker): 1313 Tampa Street, Tampa
- Jackson (DVR): 4743B Highway 90 East, Marianna
- Leon (DBS): 4972 Woodville Highway, Tallahassee
- Leon (DVR & DBS): 1320 Executive Center Drive, Tallahassee
- Leon (DVR): 4075 Esplanade Way, Tallahassee
- Manatee (DVR & DBS): 600 8th Avenue West, Tallahassee
- Okaloosa (DVR): 119 Beal Parkway, Fort Walton Beach
- Pasco (DVR): 4440-5636 Trouble Creek Road, New Port Richey
- Pasco (DVR): 15000 Citrus Country Drive, Dade City
- Pinellas (DVR): 701 94th Avenue North, St. Petersburg
- Pinellas (DVR): 525 Mirror Lake Drive, St. Petersburg
- Pinellas (DVR): 11351 Ulmerton Road, Largo
- Suwannee (DVR): 1431 North Ohio Avenue, Live Oak

The following Office of Early Learning office is closed through Friday (10/12):

- Leon: 250 Marriott Drive, Tallahassee

The following Board of Governors office is closed through Friday (10/12):

- Leon: 107 West Gaines Street, Tallahassee

Many district schools are still operating shelters; for a list of Florida shelters, visit

<https://www.floridadisaster.org/planprepare/shelters/>.

FDOE will be posting up-to-date information regarding closures and meeting cancellations at

www.fldoe.org/hurricaneinfo.

Insurance and Financial Services

- OIR has ordered property insurers to submit claims information from Hurricane Michael on a daily basis for the next two weeks. Additional data calls will be scheduled in the near future.
- Insurance Commissioner David Altmaier and CFO Jimmy Patronis conducted a conference call with representatives of various insurance companies that have policies in force within the regions forecasted to be impacted by Hurricane Michael to ensure those companies:
 - Have resources positioned and available to respond to consumers' needs
 - Assess damage and pay claims quickly
 - Report any challenges or issues as quickly as possible

- Report claims to the OIR on time and in accordance with the reporting schedule that will be issued later today
- OIR's Incident Management Team remains fully activated and will have representatives at the State Emergency Operations Center in Tallahassee. OIR team members will be actively working throughout the recovery phase with consumer advocates, industry stakeholders and entities licensed under OIR's regulatory authority.
- In accordance with the Governor's Executive Order, OIR has notified all health insurers, managed care organizations and other health entities of their statutory obligation to allow for early prescription refills during a state of emergency.
- The Florida Department of Management Services, Division of State Group Insurance, has arranged for early prescription renewals for members of the state group insurance program.
- The Florida Department of Financial Services' Division of Consumer Services has resources for consumers seeking assistance with the claims-filing process or to file insurance complaints [HERE](#).
- CFO Jimmy Patronis activated his Disaster Fraud Action Strike Team (DFAST) to get ahead of and stop post-storm fraud.
- CFO Jimmy Patronis' Division of Consumer Services has resources for consumers assistance with the claims-filing process or to file insurance complaints [HERE](#).

State Office Closures

- State offices will be closed today in the 35 counties included in Governor Scott's emergency order.
- State offices in the 14 counties hit hardest by Hurricane Michael will also be closed Friday. These counties are Bay, Calhoun, Franklin, Gadsden, Gulf, Hamilton, Jackson, Jefferson, Leon, Liberty, Madison, Suwannee, Taylor, Wakulla. These counties are included in President Trump's [Major Disaster Declaration](#) for Hurricane Michael as requested by Governor Scott.
- DMS will stay in contact with all state offices and has asked them to report closures in WebEOC.

Volunteer Efforts

- As the state's lead agency for coordinating volunteers and donations before, during and after disasters, Volunteer Florida has established resources for individuals and groups who would like to support Floridians affected by Hurricane Michael.
- At Governor Scott's direction, Volunteer Florida has activated the Florida Disaster Fund, the State of Florida's official private fund established to assist Florida's communities as they respond to and recover during times of emergency or disaster. In partnership with the public sector, private sector and other non-governmental organizations, the Florida Disaster Fund supports response and recovery activities. To donate, visit, www.volunteerflorida.org/donatefdf/.
- Volunteer Florida also continues to share updates about volunteer registration and donating to the Florida Disaster Fund via the Volunteer Florida website.
- Yesterday, Governor Rick Scott activated the [Florida Disaster Fund](#) to support individuals who are impacted by Hurricane Michael. The Florida Disaster Fund helps provide financial support to Florida's communities in times of disaster. To make a contribution, please visit www.FloridaDisasterFund.org or text **DISASTER** to **20222** to make a one-time donation of \$10.
- As disaster response organizations, like the American Red Cross or the Salvation Army, evaluate their needs and assess their resources, qualified volunteers will be contacted.
- The Salvation Army is working with state and local emergency management throughout the Florida Panhandle.
- The Salvation Army has 43 mobile feeding kitchens committed to serve in locations

throughout the Panama City and Tallahassee area. Each unit can serve 500-1,500 meals per day.

- Staff and volunteers are working to ensure the families previously living in the Salvation Army's Domestic Violence Shelter in Panama City are safely housed and fed after the building was impacted yesterday.
- Salvation Army teams in Panama City and Tallahassee are on-site assessing damage, cleaning up debris around facilities, and preparing to respond to mass feeding requests.
- Working with partner organizations and government agencies, The Salvation Army is prepared to develop long-term programs emphasizing community capacity and resiliency.
- A Salvation Army command center is established in Tampa to manage resource requests and needs across all impacted areas.
- Red Cross is deploying 500 disaster relief workers to shelter and feed at sites in affected counties.

State Emergency Operation Center/Contacts

- The State Emergency Operations Center remains activated at a level one, which is a full-scale, 24-hours-a-day activation.
- The State Assistance Information Line (SAIL) contact number is 1-800-342-3557.
- The State Emergency Operations Center Media Line: 850-921-0217.
- Follow @FLSert or @FLGovScott on Twitter for live updates on Hurricane Michael.
- Visit <http://www.floridadisaster.org/info> to find information on shelters, road closures, and evacuation routes.

Florida Association of Counties
100 S. Monroe Street
Tallahassee, FL 32301

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